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Customized online banking for businesses, coming November 16!

Dear business owner:

iQ Credit Union is launching a new online banking service created specifically for business clients. Business Online Banking will be separate from Personal Online Banking, and will feature a full suite of business services customized to your business banking needs.

Set up your account with different users; assign employees specific levels of account permission; or turn off access when they go on vacation. With iQ's Business Online Banking you can pay all of your bills online — free — then download the information directly into many popular accounting systems, like QuickBooks or Microsoft Money. Save time, gas, and trips around town: iQdeposit lets you deposit checks electronically from your workplace using most scanners.

Your current Business Online Banking level is Complimentary. However, it's easy to upgrade to higher levels. See the enclosed brochure for more details on our improved online services.

The switch is on — Monday, November 16.

The first time you access your online account on or after November 16, you will see some changes:

- Look for the Business Online Banking login box on the home page.
- **Your new Business ID is _____**
- Enter your Business ID (above) and your current Username. Click "enter"
- A new page will open and you will see your security image (now called personal image) and phrase that you have always seen when logging into Online Banking.
- Please note that it will NOT be your usual password. In order to transfer your information to our new online system, the special password required to activate your account is the last four digits of your Taxpayer Identification Number (TIN), followed by the last four digits of your phone number (the business phone number we have on file with your account). Do we have your current information?

That's all there is to it. When you log in to our new-and-improved system, you will need to create a brand new password. You will use that new password from that point forward. Remember, your account information is exactly the same — only the online format has changed, and changed for the better.

If you have any questions about logging into the new system, please call the Member Service Center at (360) 695-3441. During the week of November 16-21, we have extended hours to serve you — 8 a.m. to 7 p.m. Monday through Friday and 10 a.m. to 3 p.m. on Saturday.

As always, it's our pleasure serving local business owners. We understand the importance of saving you time so that you can run your business. We believe you'll enjoy these cutting-edge changes, and look forward to years of serving you!

Sincerely,

Roger Michaelis
CEO, iQ Credit Union