



CARDHOLDER STATEMENT OF DISPUTED ITEM

**Financial Intelligence Pays Off**

Member Name: \_\_\_\_\_ Account Number: \_\_\_\_\_  
Address: \_\_\_\_\_ Daytime Phone: \_\_\_\_\_  
\_\_\_\_\_ Home Phone: \_\_\_\_\_  
\_\_\_\_\_

Visa Number used in Disputed Transaction(s): \_\_\_\_\_

Reference Number	Transaction Date	Amount	Merchant Name	Posting Date

Please explain in full detail the circumstances surrounding your dispute and what attempts have been made to correct this with the merchant. Include with this letter any copies of documentation that will support this dispute. Copies may include the following: receipts, credit, vouchers, postage receipts, correspondence to and from the merchant, advertisements, copies of phone bills, etc.

**This information is required by Visa USA as documentation in the dispute process. If additional space is needed, use the backside of this paper.**

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

**Signature:** \_\_\_\_\_ **Date:** \_\_\_\_\_